

A graphic featuring the text 'THE NORTHUMBRIA WAY' in white. 'THE' is in a green box, and 'NORTHUMBRIA WAY' is in a large blue arrow pointing to the right. The background is a stylized landscape with green hills, white clouds, blue birds, and a row of trees on the left and houses on the right.

THE
NORTHUMBRIA WAY

PEOPLE CARING FOR PEOPLE

Home Care and Care Homes

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What have we been asked to do?

Home Care

- Develop Northumbria Home Care Service
- Support patients to return home with care as needed when they are ready to leave hospital
- Support patients, families and carers to receive high quality packages of care at home that meet their needs
- Support local authority and care provider market gaps within Northumberland and North Tyneside
- Develop infrastructure to support this initiative

Care Homes

- Develop an acquisition group to buy care homes for the Trust to own and operate
- Consider acquisitions on a case by case basis to enter the market at speed but safely
- Understand the market needs and the provision requirements
- Work with CQC on registrations and have a robust plan around standards
- Consider longer term options for operating in the Care Home market to deliver modern, fit for purpose, high quality facilities and services

What's informing us and why do we need to do Home Care?

- Across both local authority areas there are substantial gaps in availability of care provision
- People are often in hospital awaiting care packages or placed in a step down facility while they await care at home, which can increase the risk of dependence upon services and reduce the opportunity to return home. It is critical that we support people home at speed and with good quality care to prevent this
- We are working with both local authorities to look at care that is not being picked up by any other provider and will follow their processes to join the provider list

Why do we need Northumbria Care Homes?

- The sector has had a hard time and is under pressure
- We want to enter the market to deliver high quality NHS care and give value back to the caring role in which morale has been severely damaged
- The opportunity feels right for the Trust to move into this area and deliver inhouse care and elevate the standards across the system for those who need it

Where have we got to so far in this development?

- Five workstreams in progress to oversee work and report to project board:
 - Governance
 - Finance and Procurement
 - Workforce
 - Infrastructure
 - Marketing and Communications
- Communication have gone out about the developments
- Structure for Home Care service agreed
- Phased recruitment in progress
- CQC registration is in progress
- Induction and training programme being developed
- Mobilisation plan including office, SOPs, IT system, quality assurance in place
- Care home acquisitions being identified and due diligence proforma in place

Hurdles

- New area of work for the Trust
- Expert knowledge in the area
- Providing support in this area in a way that does not de-stabilise or threaten existing provision:
 - Although we recognise that there is likely to be some disruption
- Financial modelling and financial viability:
 - Our staff will be employed on NHS terms and conditions
 - They will be part of our broader organisation
 - We will be receiving payment at prevailing market rates
- Sequencing and mobilisation speed
- Organisational understanding of personal care

Finally...

- This is an exciting new area for us to look at and work on
- It's an innovative, new way of delivering care and provision at home with Northumbria leading the way
- The ability to offer choice to those in the Trust area to get Home Care or Care Home provision from a local NHS Trust will be welcomed



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Any questions?



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Thank you